



TEXAS WOMAN'S
UNIVERSITY™

DATE ISSUED: 05/15
FLSA: Non-Exempt
PTO: COVS

JOB DESCRIPTION

TITLE

Sr. Graduate Services Analyst

JOB SUMMARY

This position performs responsible analysis of all graduate student files for determination of candidate graduate requirements with published requirements for each degree by performing tasks involving detail verification of degree plans. Work is performed under general supervision and performance evaluation is based upon completion of assignments and results obtained. The performance evaluation is conducted through the performance evaluation system and in accordance with the University Policies & Procedures.

ORGANIZATIONAL RELATIONSHIPS

Reports to: Associate Dean, Graduate School

Supervises: May supervise Student Assistants

ESSENTIAL DUTIES - *May include, but not limited to the following:*

- Marks students as graduation applicants and puts registration blocks on student information system.
- Verifies list of graduates.
- Verifies that student information system aligns with student's degree plan.
- Aligns transcripts with degree plan, including transfer credit.
- Mails letter of discrepancy in cases where the degree plan and transcripts do not match.
- Checks student files to determine missing items and sends letters to student and advisors.
- Accepts theses and dissertations, microfilm agreements, copyright agreements, doctoral surveys, doctoral vitas, and fees.
- Analyzes theses and dissertations for compliance with Graduate School guidelines.
- Prepares theses and dissertations for microfilming.
- Verifies actual degree completion after grades are posted.
- Orders and distributes diplomas.
- Prepares student documents for commencement ceremonies.

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ADDITIONAL DUTIES

- Assists in the preparation of commencement programs for master's and doctoral students.
- Proofs commencement program for graduate students.
- Performs other duties as requested.

EDUCATION

High school diploma or equivalent required.

EXPERIENCE

Six years of progressively responsible clerical experience. Experience in analysis of graduate degree completion preferred. University or college setting work preferred.

REQUIREMENT

Regular and reliable attendance at the University during regular scheduled days and work hours is an essential function of this position.

KNOWLEDGE, SKILLS, AND ABILITIES - The following are essential:

- Working knowledge of office practices and methods.
- Ability to coordinate work with other employees, providing direct instruction or supervision as assigned.
- Ability to organize work effectively, conceptualize and prioritize objectives and exercise independent judgment based on an understanding of organizational policies and activities.
- Ability to establish and maintain effective work relationships with students, faculty, staff, and the public.
- Ability to communicate effectively orally, by phone, in person, and in writing.
- Ability to represent the department and University in a friendly, courteous, and professional manner.
- Ability to use a personal computer and other office equipment, including related university software and email.

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PHYSICAL DEMANDS

The physical demands described in the Essential Duties and below are representative of those that must be met by an employee to successfully perform the essential duties of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties.

The employee may be required to travel.

WORK ENVIRONMENT

All employees are responsible for maintaining an environment that is free from discrimination, intimidation, harassment, including sexual harassment. Work is normally performed in a typical interior work environment.

SAFETY

TWU promotes a safe working environment. Employees are responsible for completing assigned tasks safely and efficiently, and supervisors are responsible for creating and maintaining a safe work environment. Employees must report any unsafe work conditions or practices, as well as any near-miss incidents, to their supervisor and Risk Management. Supervisors and employees should ensure that injury/accident reports are submitted to the Office of Human Resources and Risk Management within 24 hours of the incident.

The job description does not constitute an employment agreement between the employer and employee and is subject to change by the employer as the needs of the employer and requirements of the job change.

Employee Signature: _____ **Date:** _____

Employee Printed Name: _____

Texas Woman’s University strives to provide an educational environment that affirms the rights and dignity of each individual, fosters diversity, and encourages a respect for the differences among persons. Discrimination or harassment of any kind is considered inappropriate.

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Texas Woman's University is committed to equal opportunity in employment and education and does not discriminate on the basis of race, color, religion, gender, sex, sexual orientation, ethnic origin, age, veteran's status, or against qualified disabled persons.

All positions at Texas Woman's University are deemed security sensitive requiring background checks.